

SOLARMAN SMART LOGIN, CHECKING ACCOUNT, ADDING LOGGER, ADDING INSTALLER PERMISSION

Welcome to the **Solarman Smart User Guide** for Fortress Power systems!

This manual will walk you through the key steps to successfully set up and manage your Solarman Smart account, including how to log in, verify your account, add your data logger, and grant installer permissions.

By following these steps, you'll ensure that your solar energy system is properly connected to the monitoring platform, allowing you to view real-time system performance, energy production, and battery data.

Completing these steps is essential for both you and your installer to access system information, perform maintenance, and ensure your Fortress Power energy system operates at its best.

Important! To receive full customer support and important system updates, Fortress Power customers using the SOLARMAN platform must grant authorization to the Fortress Power Support Team. This authorization allows our team to verify your system, provide troubleshooting assistance, and ensure your product remains up to date. Fortress Power handles all shared information in accordance with applicable privacy and data protection policies.

1. Log in to the platform using the email and password credentials you created during registration.

Check the “I am not a robot” box, then click “Log In” to access the system



Solarman Home United States of America (USA) User Manual Dev

Log in with the credentials used for registration

E-mail Phone Username

Last Login

E-mail

Password

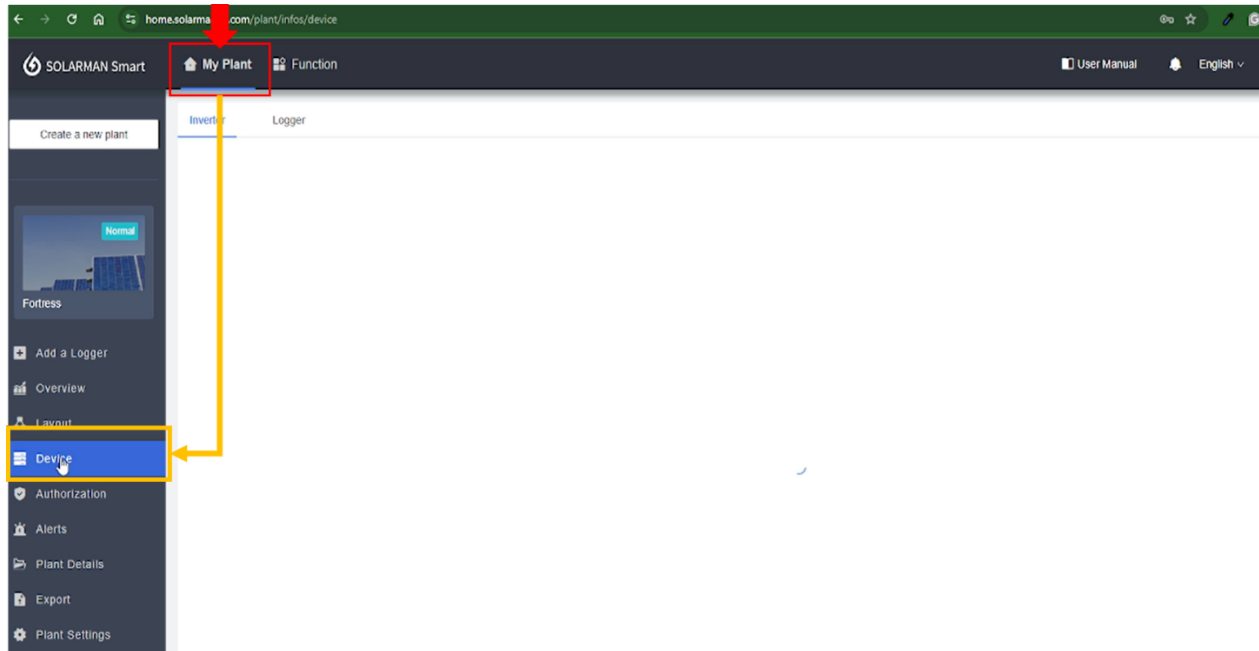
☒ I am not a robot reCAPTCHA Privacy Terms

Your Account or Password?

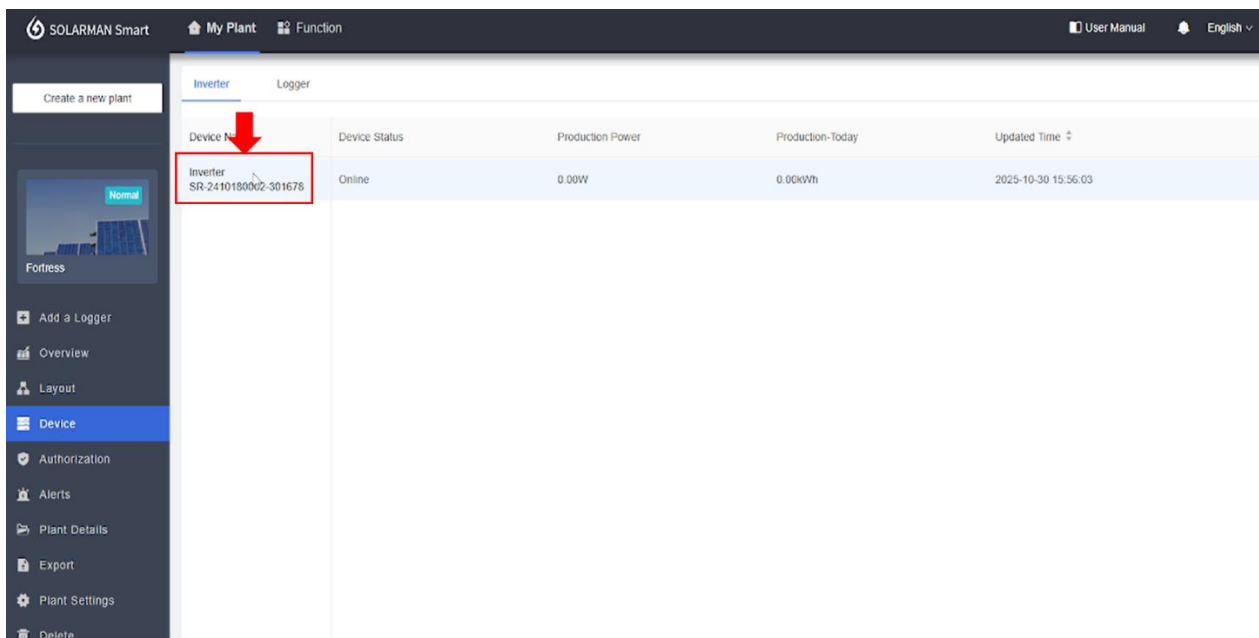
Log In

Register

2. Select “My Plant” at the top left of the page, then click on the “Devices” section located on the left side of the menu.

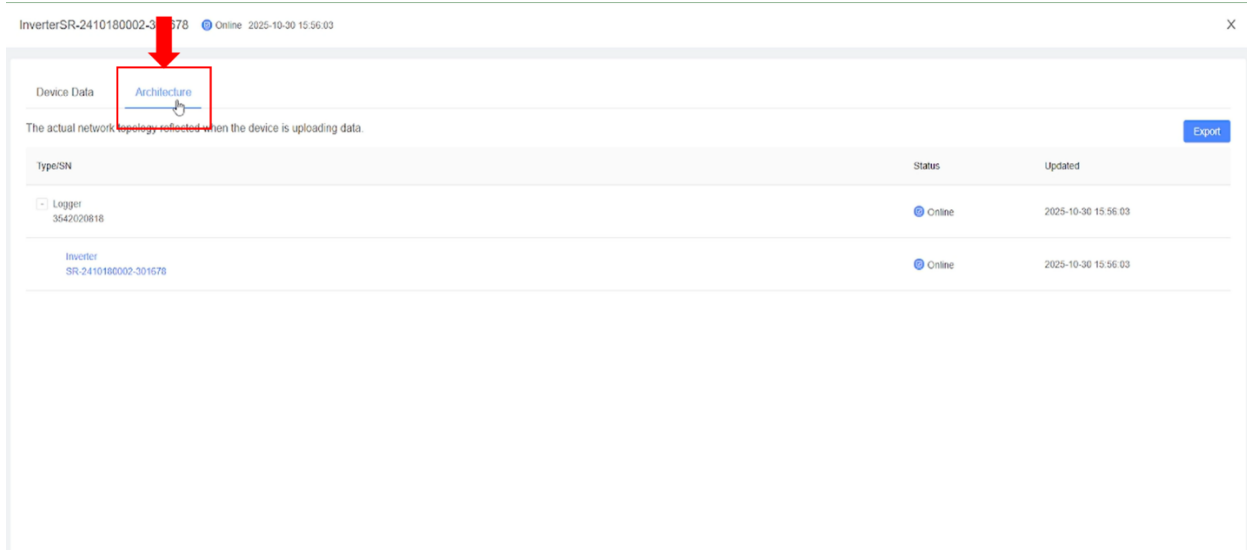


3. Under the Device menu, select the inverter.

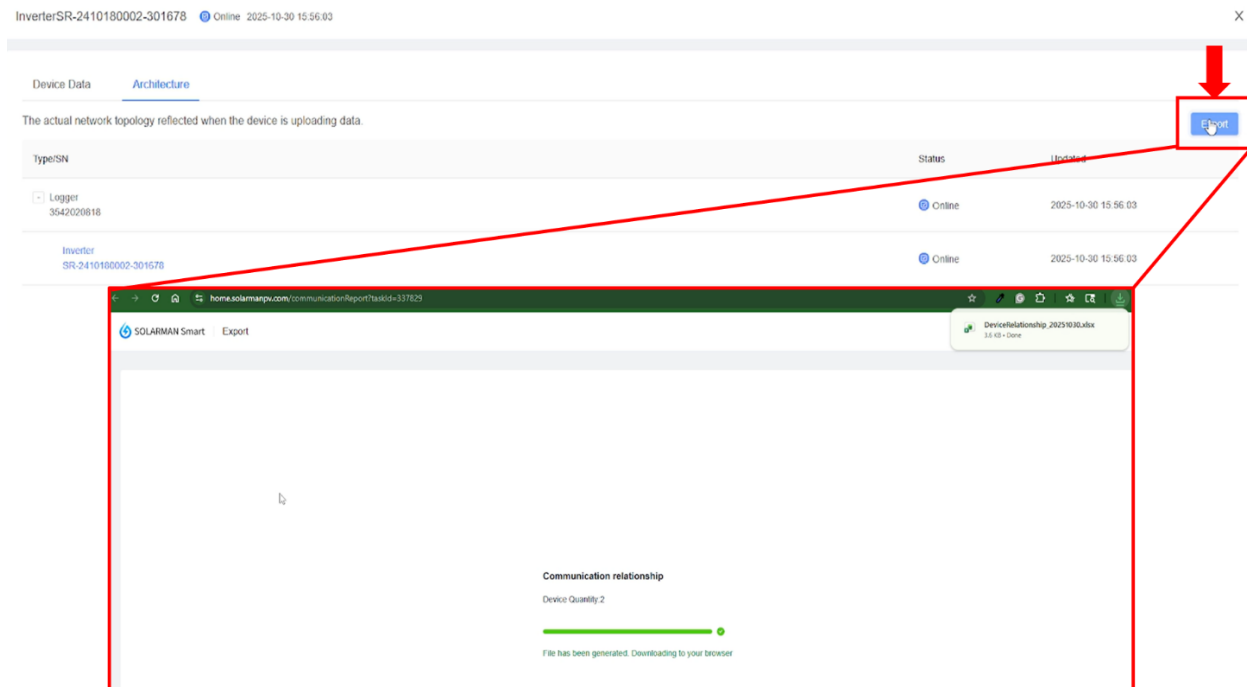


4. Under the “Inverter” section, locate the “Device Data” and “Architecture” options at the top left corner of the page.

Click on “Architecture.”



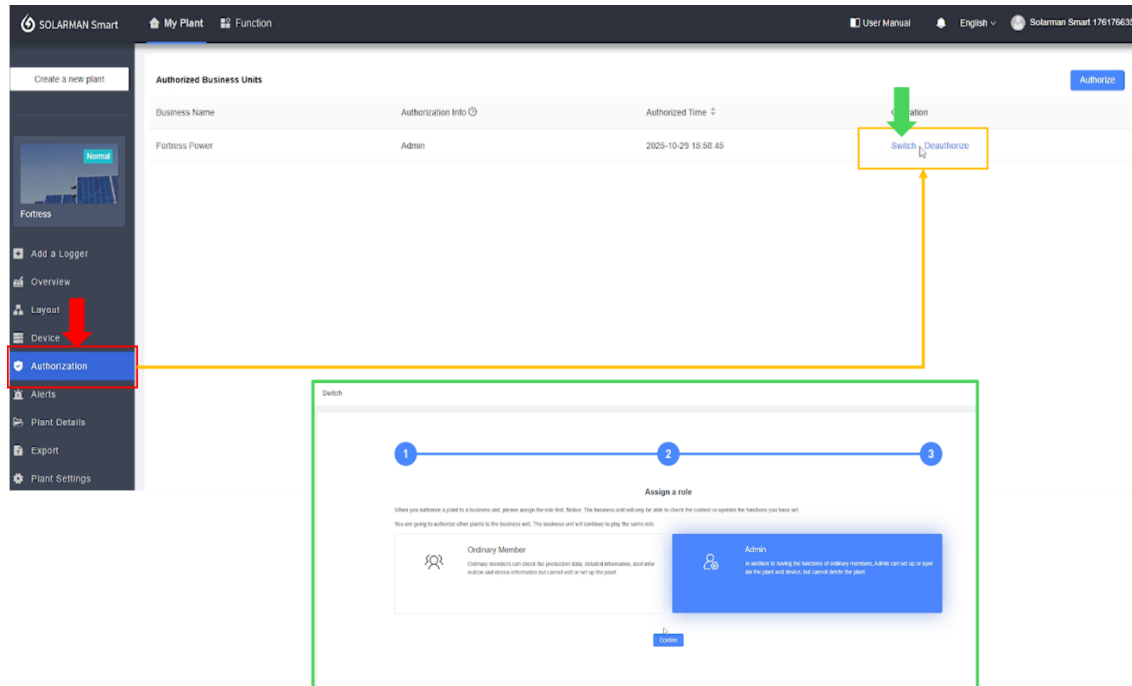
5. You can export the data history by clicking the Export icon located at the top right corner of the page.



6. In the main menu, click “Authorization.”

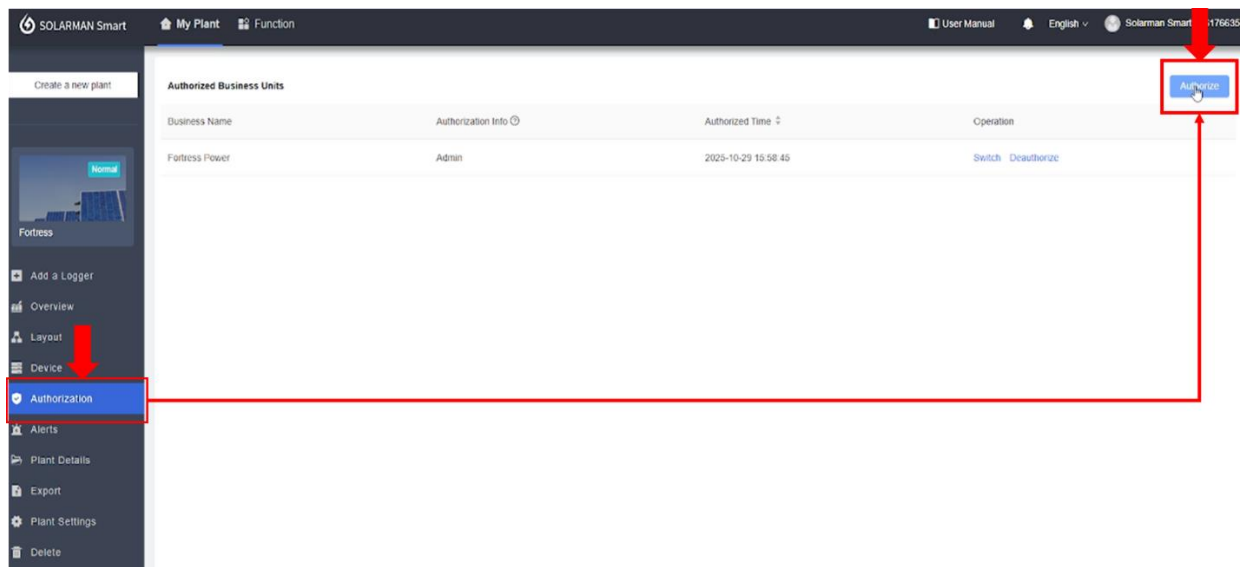
Then, use the switch option to change the authorization criteria for installers or team members.

Under the switch, you can assign roles to specific members as needed ‘ordinary member’ or ‘admin’ and then click the ‘confirm’.



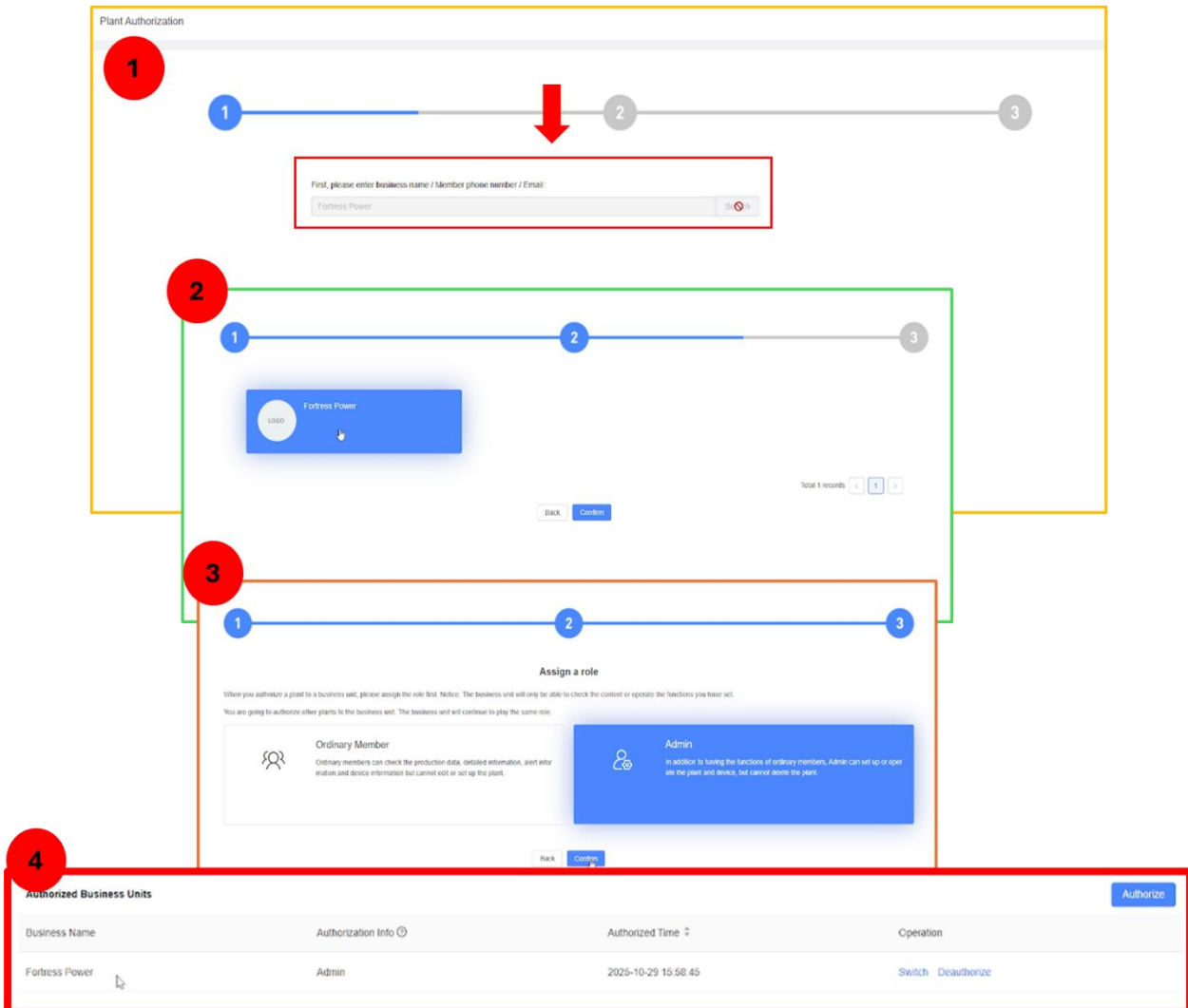
7. To add a new authorizer, go to the main menu and click “Authorization.”

Then, select the “Authorize” option located at the top right corner of the page.



8. After clicking “Authorize,” follow the steps below:

- 1. Enter the business name, member phone number, or email address, then click Search.**
- 2. Select the company registered in the system and click “Confirm.”**
- 3. On the next page, assign a role for the member and click “Confirm.”**
- 4. The newly added member will now appear under the Authorized Business Units section.**



The screenshot illustrates the 'Plant Authorization' workflow in the Fortress Power system. It is divided into four numbered steps:

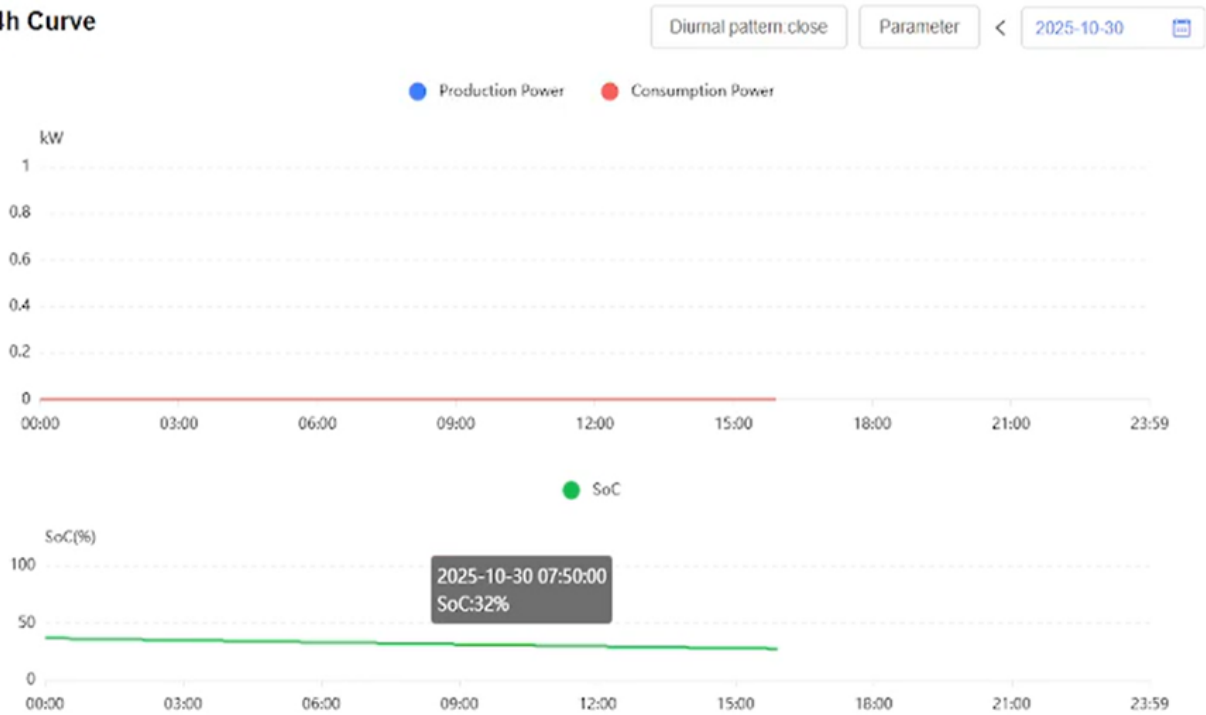
- Step 1:** The 'Plant Authorization' page shows a search bar with the placeholder text 'First, please enter business name / Member phone number / Email:'. A red arrow points to this field.
- Step 2:** The search results page displays a list of companies, with 'Fortress Power' selected. A red box highlights the 'Confirm' button.
- Step 3:** The 'Assign a role' page shows two options: 'Ordinary Member' and 'Admin'. The 'Admin' role is selected, and a red box highlights the 'Confirm' button.
- Step 4:** The 'Authorized Business Units' page shows a table with the following data:

Business Name	Authorization Info	Authorized Time	Operation
Fortress Power	Admin	2025-10-29 15:58:45	Switch Deauthorize

 A red box highlights the 'Authorize' button in the top right corner.

9. In the main menu, click “Overview” to check the plant.

24h Curve



Flow Chart

