

SOLARMAN SMART LOGIN, CHECKING ACCOUNT, ADDING LOGGER, ADDING INSTALLER PERMISSION

Welcome to the **Solarman Smart User Guide** for Fortress Power systems!

This manual will walk you through the key steps to successfully set up and manage your Solarman Smart account, including how to log in, verify your account, add your data logger, and grant installer permissions.

By following these steps, you'll ensure that your solar energy system is properly connected to the monitoring platform, allowing you to view real-time system performance, energy production, and battery data.

Completing these steps is essential for both you and your installer to access system information, perform maintenance, and ensure your Fortress Power energy system operates at its best.

Important! To receive full customer support and important system updates, Fortress Power customers using the SOLARMAN platform must grant authorization to the Fortress Power Support Team. This authorization allows our team to verify your system, provide troubleshooting assistance, and ensure your product remains up to date. Fortress Power handles all shared information in accordance with applicable privacy and data protection policies.

1. Log in to the platform using the email and password credentials you created during registration.

Check the “I am not a robot” box, then click “Log In” to access the system





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2. Select “My Plant” at the top left of the page, then click on the “Devices” section located on the left side of the menu.

The screenshot shows the SOLARMAN Smart interface with the following elements:

- Top Bar:** Includes the SOLARMAN Smart logo, a search bar with the URL "home.solarm...com/plant/infos/device", and navigation icons for back, forward, and refresh.
- Top Navigation:** Features a "My Plant" button with a house icon and a "Function" button with a gear icon.
- Left Sidebar:** Contains a "Create a new plant" button, a "Fortress" image, and a list of menu items:
 - Device** (highlighted with a yellow box and a yellow arrow pointing to the main content area)
 - Add a Logger
 - Overview
 - Layout
 - Authorization
 - Alerts
 - Plant Details
 - Export
 - Plant Settings
- Main Content Area:** Displays two tabs: "Inverter" (selected) and "Logger". The "Inverter" tab shows a table with one row:

Device Name	Device Status	Production Power	Production-Today	Updated Time
Inverter SR-2410180002-301676	Online	0.00W	0.00kWh	2025-10-30 15:56:03
- Top Right:** Includes "User Manual", "English" language selection, and a gear icon.

3. Under the Device menu, select the inverter.

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 - Delete
- Main Content Area:** Displays the "Inverter" table:

Device Name	Device Status	Production Power	Production-Today	Updated Time
Inverter SR-2410180002-301676	Online	0.00W	0.00kWh	2025-10-30 15:56:03
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4. Under the “Inverter” section, locate the “Device Data” and “Architecture” options at the top left corner of the page.

Click on “Architecture.”

InverterSR-2410180002-301678 Online 2025-10-30 15:56:03 X

Device Data Architecture Export

The actual network topology reflected when the device is uploading data.

Type:SN	Status	Updated
Logger 3542020818	Online	2025-10-30 15:56:03
Inverter SR-2410180002-301678	Online	2025-10-30 15:56:03

5. You can export the data history by clicking the Export icon located at the top right corner of the page.

InverterSR-2410180002-301678 Online 2025-10-30 15:56:03 X

Device Data Architecture Export

The actual network topology reflected when the device is uploading data.

Type:SN	Status	Updated
Logger 3542020818	Online	2025-10-30 15:56:03
Inverter SR-2410180002-301678	Online	2025-10-30 15:56:03

Device relationship

Device Quantity: 2

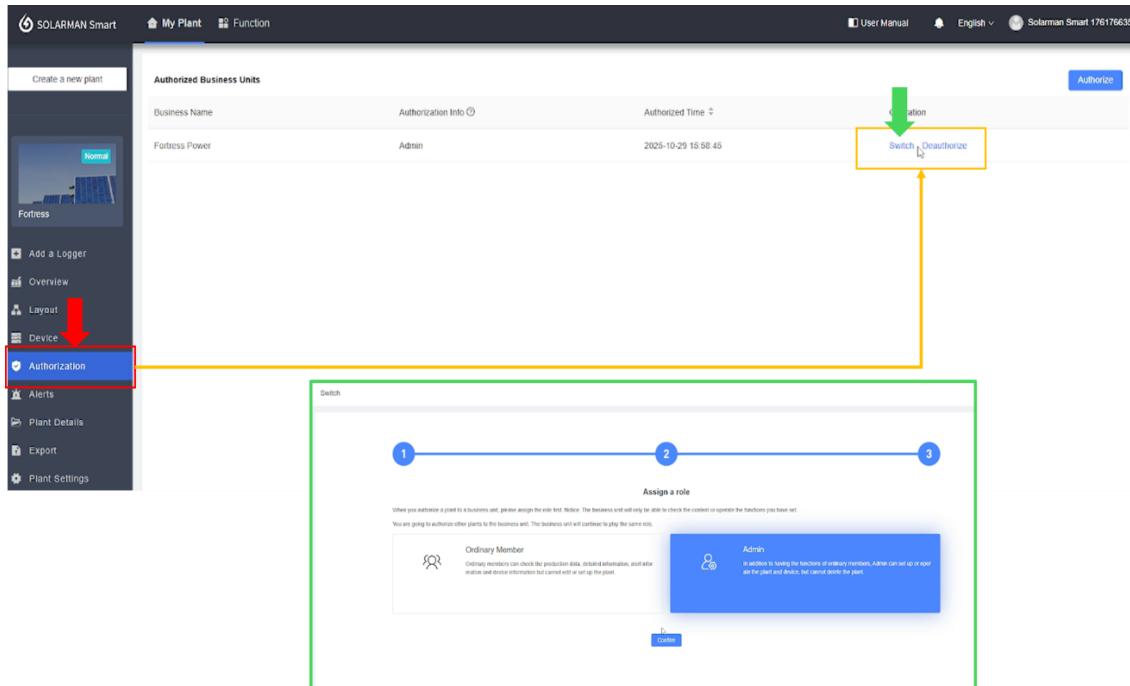
File has been generated. Downloading to your browser.

File: DeviceRelationship_20251030.xlsx
3.6 kB - Done

6. In the main menu, click “Authorization.”

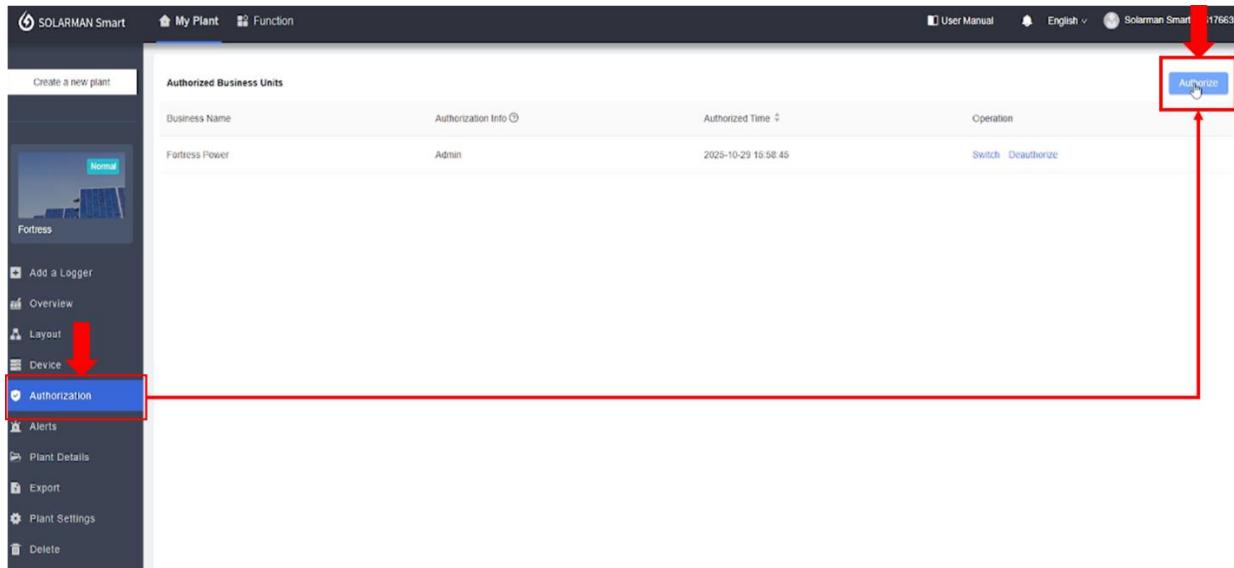
Then, use the switch option to change the authorization criteria for installers or team members.

Under the switch, you can assign roles to specific members as needed ‘ordinary member’ or ‘admin’ and then click the ‘confirm’.



7. To add a new authorizer, go to the main menu and click “Authorization.”

Then, select the “Authorize” option located at the top right corner of the page.



8. After clicking “Authorize,” follow the steps below:

1. Enter the business name, member phone number, or email address, then click Search.
2. Select the company registered in the system and click “Confirm.”
3. On the next page, assign a role for the member and click “Confirm.”
4. The newly added member will now appear under the Authorized Business Units section.



The screenshot illustrates the 'Plant Authorization' process through four distinct steps, each marked with a red circle and a number:

- Step 1:** The first screen is titled 'Plant Authorization'. It features a search bar with the placeholder 'First, please enter business name / Member phone number / Email' and a 'Search' button. A red circle with the number '1' is positioned in the top-left corner of this screen.
- Step 2:** The second screen shows the search results for 'Fortress Power'. It includes a 'Back' button, a 'Confirm' button, and a message indicating 'Total 1 records'. A red circle with the number '2' is positioned in the top-left corner of this screen.
- Step 3:** The third screen is titled 'Assign a role'. It displays two options: 'Ordinary Member' and 'Admin'. Each option has a description and a 'Confirm' button. A red circle with the number '3' is positioned in the top-left corner of this screen.
- Step 4:** The final screen is titled 'Authorized Business Units'. It lists the authorized business unit: 'Fortress Power' (Business Name), 'Admin' (Authorization Info), '2025-10-29 15:58:45' (Authorized Time), and 'Switch Deauthorize' (Operation). A red circle with the number '4' is positioned in the top-left corner of this screen.

9. In the main menu, click “Overview” to check the plant.



Flow Chart

