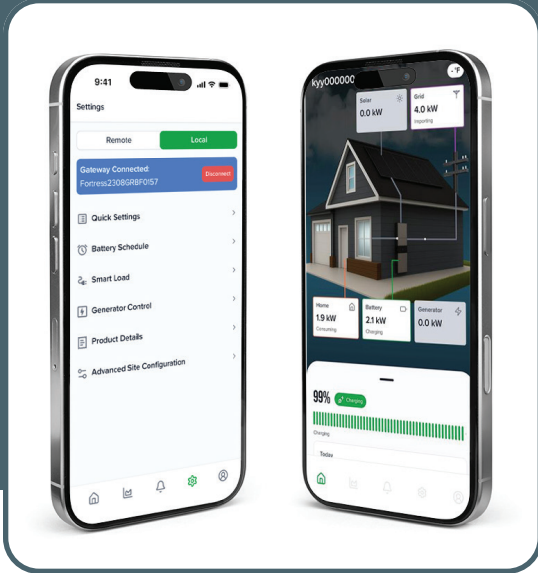


NEW

Fortress Power Mobile Apps are here!

New apps designed for better clarity, control, and performance.



What You Need to Know

Launch Timing

- Monday April 6, 2026 at 9am EST

App Updates & Naming

- Fortress Power Home app → Owner app
- Fortress Power Installer app → Pro app

Legacy App Changes

- The Guardian app will be discontinued
- The Envy app remains unchanged

Questions?

Reach out to the Fortress Power support team online or via phone, email or chat.



Scan for more information and to download both apps

USER ACTION REQUIRED

- Users should update their apps via the Apple App Store or Google Play Store
- If auto-updates are not enabled, manual update will be required
- Users opening an outdated app will be prompted to update before proceeding

HARDWARE REQUIREMENTS

- Guardian Wi-Fi Dongle: Required for Envy series inverters
- White-Box Guardian: Compatible with Envy series inverters paired with eForce, eBoost, eFlex MAX, and eVault MAX batteries

FIRMWARE / SYSTEM NOTES

- No Guardian firmware update is required if:
 - Firmware version is **4.0.16 or higher**
 - Avalon systems do not require Guardian firmware updates
- Guardian firmware update is required if:
 - Firmware version is **2.x.x**
 - Lowest firmware version is **0.4.45** (can be updated using Pro App via BLE or remotely once connected to network)
 - Firmware version is below **0.4.45** (e.g., 0.2.x) → cannot be updated using Pro App
 - The Guardian has been offline due to no internet connection or weak Wi-Fi
- If a Guardian Dongle is being used:
 - Ensure Envy firmware is updated to the latest version
- If a White-Box Guardian is being used:
 - No need to use Guardian Dongle
 - When commissioning Envy, ensure Envy firmware is updated to the latest version

PROGRAM / USER IMPACT

- VPP program participants are not affected
- Beta testers will receive separate communication from the product team